	Application No.	Applicant(s)	
Notice of Allowability	09/676,584	KALTENMARK ET AL.	
	Examiner	Art Unit	
	Djenane M. Bayard	2141	
The MAILING DATE of this communication appears on the cover sheet with the correspondence address All claims being allowable, PROSECUTION ON THE MERITS IS (OR REMAINS) CLOSED in this application. If not included herewith (or previously mailed), a Notice of Allowance (PTOL-85) or other appropriate communication will be mailed in due course. THIS NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT RIGHTS. This application is subject to withdrawal from issue at the initiative of the Office or upon petition by the applicant. See 37 CFR 1.313 and MPEP 1308.			
1. This communication is responsive to <u>2/14/07</u> .			
2. The allowed claim(s) is/are 19-28.			
<ul> <li>3.</li></ul>			
Attachment(s)  1. ☐ Notice of References Cited (PTO-892)  2. ☐ Notice of Draftperson's Patent Drawing Review (PTO-948)  3. ☑ Information Disclosure Statements (PTO/SB/08), Paper No./Mail Date See Continuation Sheet  4. ☐ Examiner's Comment Regarding Requirement for Deposit of Biological Material	SUPERVISORY PA	(PTO-413),  e nent/Comment  ent of Reasons for Allo  DHARIA  TENT EXAMINER	-
PTOL-37 (Rev. 08-06)  Notice of Allowability  Part of Paper No./Mail Date 20070420			

Continuation of Attachment(s) 3. Information Disclosure Statements (PTO/SB/08), Paper No./Mail Date: 9/02/04, 6/16/04, 10/11/01, 6/11/01, 3/12/01.

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## **DETAILED ACTION**

## Allowable Subject Matter

- 1. Claims 19-28 are allowed.
- 2. The following is an examiner's statement of reasons for allowance: an operation architecture that provides a combination of tools such as software distribution, fault management, recovery management capacity planning, performance management, license management, remote management, event management, system monitoring and tuning, user administration, production control application, and help desk support.

Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue fee. Such submissions should be clearly labeled "Comments on Statement of Reasons for Allowance."

## Conclusion

3. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Djenane M. Bayard whose telephone number is (571) 272-3878. The examiner can normally be reached on Monday- Friday 5:30 AM- 3:00 PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Rupal Dharia can be reached on (571) 272-3880. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

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Application Information Retrieval (PAIR) system. Status information for published applications

Information regarding the status of an application may be obtained from the Patent

may be obtained from either Private PAIR or Public PAIR. Status information for unpublished

applications is available through Private PAIR only. For more information about the PAIR

system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR

system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would

like assistance from a USPTO Customer Service Representative or access to the automated

information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

Djenane Bayard

Patent Examiner

RUPAL DHARIA
SUPERVISORY PATENT EXAMINER